

# Pylon Anywhere

## For Lotus Notes® or Microsoft Exchange

**An out-of-the-box solution for enabling “always available” access to enterprise email, calendar, contact, memo and task information from mobile and wireless devices.**

Pylon Anywhere is a complete mobile email solution that provides simple, remote access to enterprise email, calendar, contact, memo and task information from Lotus Notes and Microsoft Exchange. With Pylon Anywhere, users can receive and respond to email information immediately, whether they're on the road or simply in a meeting room away from their desk. The ability to access and update calendars, address books and to-do lists, means users can stay on top of important meetings, calls and deadlines. Features such as push, alerts and scheduled synchronization simulate a desktop experience by delivering important information to the user as it arrives. Pylon Anywhere accelerates communications, decision-making and customer responsiveness by keeping users in touch, no matter where the day takes them.

For IT departments, it provides a centrally managed, secure solution for groupware synchronization. Pylon Anywhere provides support for a broad range of handheld devices, including Palm, Pocket PC, Symbian, SyncML, and WAP-based devices. It automatically addresses encryption and authentication, and allows easy set up of users and groups with varying levels of access. Since Pylon Anywhere is proven to scale to thousands of users across multiple sites, administrators can also easily add users as the organization's needs grow.

### IMAGINE THE PRODUCTIVITY GAINS

#### With Pylon Anywhere users can:

- Receive and respond to email messages while at the airport waiting to catch a plane
- Check their calendar and schedule a follow-up meeting while visiting a customer site
- Forward a message to a colleague from a trade show floor
- Review and approve a sales contract from the back seat of a taxi
- Reply to time critical issues while at home

**iAnywhere**<sup>™</sup>  
A SYBASE COMPANY





## Pylon Anywhere is intuitive and easy-to-use, providing flexible options for accessing and retrieving key email and personal information management (PIM) data.

### Staying On Top Means Staying In Touch

Pylon Anywhere provides a comprehensive and flexible range of choices for mobile access to email and professional productivity information from Lotus Notes and Microsoft Exchange. True server-based push, interval-based automatic synchronization, proactive alerts and real-time browsing combine to ensure users are kept up-to-date effortlessly. In addition, Pylon Anywhere email provides a true extension of the corporate mailbox, enabling mobile workers to use their same desktop email address from their mobile device. With only one mailbox to manage, users can send, receive, file or delete messages from the palm of their hand, with no need to repeat these tasks on their desktops.

### Flexible and Efficient Synchronization Options

Pylon Anywhere provides direct, server-based synchronization ensuring “always available” access to email and PIM information. Users can access information offline, reducing communication costs while increasing application performance and battery life, even in areas with poor signal availability or quality. It offers compression, check-point restart, wireless communication optimizations, attachment filtering, message truncation and other features to minimize packets and maximize speed of synchronization. In addition, Pylon Anywhere offers the ability to manage different communication profiles, to optimize settings for wireless WAN, wireless LAN, or cradle synchronizations.

Pylon Anywhere allows users to schedule their synchronization providing an experience that mimics an always-connected device. Users have flexibility in setting up this capability, specifying intervals between sync sessions, hourly ranges, and controlling power and bandwidth usage.

Pylon Anywhere offers the ability to preview mail allowing users to view their email headers, email size, attachment and truncation status, and make decisions about what they want to receive or not on the fly. This gives the user control to get just the email and attachments they want, without wasting time on spam, early entries in long discussion threads, or non-urgent subjects.

### True Email Push

Pylon Anywhere offers true email push over a variety of wired and wireless networks including LAN, Wi-Fi, GPRS and CDMA. Push notifications can be sent to devices using SMS or using a direct connection. A wide variety of options enable the user to be selective about the specific email messages that are pushed to the device. The filters for what gets pushed are easy for users to maintain and customize through a Web interface.

### Alerts and Real-Time Browsing

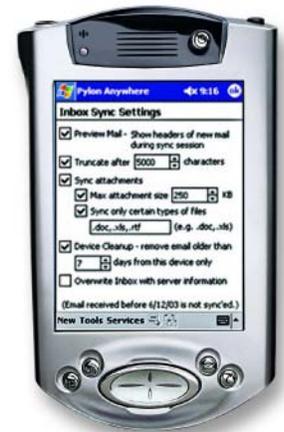
Designed for devices where data storage is not feasible, Pylon Anywhere also provides a complimentary real-time data access method for mobile workers. Via a Web browser, Pylon Anywhere gives instant access to email and PIM data. In addition, emails and calendar entries can be pushed via “alerts” out to a broad range of email or SMS enabled devices. For WAP phones in particular, this dovetails nicely with the WAP browsing capability. In this scenario, the user gets pushed the email “alert” which includes the header and a limited amount of body text, and if they want to they can access the full message using the WAP browsing capability.

### Sophisticated Client Capabilities for Enhanced User Experience

Pylon Anywhere is feature-rich providing a great user experience from anywhere, at anytime.

#### Key features include:

- Manage email and PIM information from the road — deletions, read marks, calendar entries, etc., are updated on the server
- Synchronize attachments to the mobile device for reviewing or editing
- Forward attachments in their original format from any device
- Support for meeting requests including recurring calendar entries and managing time-zone differences
- Customize what and how data is synchronized with advanced profile, filter and truncation settings
- Access Global Address List and personal address books



## Pylon Anywhere offers IT administrators robust tools for managing data access and delivery, providing detailed reporting and ensuring that all information is secure.

### End-to-End Security

Pylon Anywhere offers an end-to-end security model that ensures the authentication, integrity and confidentiality of information. All data transmissions between the Pylon Anywhere server and mobile device are encrypted end-to-end using FIPS 140-2 certified, AES, Triple DES or SSL. Users can be authenticated against a variety of systems including LDAP, Active Directory, Domino and NT Domains, decreasing the administrative overhead of user management.

### Easy Set Up to Simplify Administration

Pylon Anywhere offers easy, one-time set up and powerful tools to manage the data and applications transferred to the mobile device. Using graphical wizards, administrators can quickly set up the server configuration and put users into groups that determine how users will interact with the system. Pylon Anywhere gives administrators complete control of user profiles, enabling quicker deployment and standardized interactions, providing a more sophisticated mobile email solution. Pylon Anywhere also logs the status and errors of mobile devices, which makes it easier for administrators to quickly diagnose problems for remote employees.

### Robust Device Management Tools Help Decrease Total Cost of Ownership

Pylon Anywhere offers a systems management add-on that improves security and administration by offering IT staff sophisticated remote software installation and upgrade capabilities, device configuration, theft/loss protection, backup, and hardware and software asset inventory collection. Mobile device users can enjoy greater productivity because they are insulated from confusing software installs, and are protected from down time because their devices are better managed.

### File Synchronization Decreases Information Distribution Costs

Pylon Anywhere offers a file synchronization add-on that provides a simple way to manage electronic document distribution based on a powerful publish and subscribe model. Integrated into the Pylon Anywhere admin console, administrators use a simple GUI wizard to define the file publications. A server-based scanner automatically detects and replaces outdated files on mobile devices, sparing user time while protecting from human error.

### One Software Solution Supports Multiple Devices and Networks

Pylon Anywhere gives IT a single, enterprise-wide software solution for deploying email and PIM information to a variety of mobile devices. From a central server, administrators can easily integrate a wide variety of devices (Palm, Pocket PC, Symbian, SyncML, WAP, desktop, SMS) into the enterprise so organizations can leverage their existing hardware investment. Pylon Anywhere also offers a variety of deployment configurations to integrate with existing corporate environments and security policies.

### An Important Part of a Total Mobile Solution

Pylon Anywhere is part of a total mobile infrastructure solution that is also capable of moving application data, files, and Websites throughout your mobile network. iAnywhere Solution's comprehensive suite of products extends the mobile enterprise beyond email and office capabilities to other lines of business applications such as sales force automation, field service, and customer relationship management.



## FACTS AT A GLANCE

### Access to critical information

- Always available access via wireless connections (Wide Area and WiFi) and desktop cradles
- True email Push for effortless access to email and PIM information
- Scheduled synchronization ensures you are always up-to date on email, calendar and contacts
- Receive SMS alerts for critical information
- Get the information you want on Palm OS, Pocket PC, Symbian, SyncML, WAP and desktop Web interfaces
- Preview mail during synchronization to control attachments and truncation dynamically

### Easy administration and management

- Manage enterprise-wide mobile deployments with less effort from an integrated Microsoft Management Console (MMC) plug-in administrator console
- Server solution provides check-point restart and compression which is optimized for wireless, and supports clustering for additional scalability
- Flexible log viewing and reporting
- Log and configuration data stored in SQL Anywhere® database

## SYSTEM REQUIREMENTS

### Device Requirements

#### Palm OS

- Palm OS 3.5 or later
- Palm OS devices including: Handspring Visor, Treo, IBM WorkPad, Kyocera smart-phone, Palm Tungsten, Zire, M VII, C, III, Sony CLIE, Symbol 1500, 1700, 2700

#### Pocket PC

- Pocket PC, Pocket PC 2002, Windows Mobile 2003 (Pocket PC 2003) and Pocket PC Phone Edition
- Pocket PC devices including: HP Jornada, Compaq iPAQ, Casio Cassiopeia

#### Symbian

- Symbian OS 7
- Symbian UIQ devices including Sony-Ericsson P800/900, Motorola A920

### Robust security

- Administrators can select appropriate encryption option to meet their needs for balancing security level with communications efficiency (FIPS 140-2 certified Triple DES, FIPS 140-2 certified AES and SSL)
- Multiple authentication methods (LDAP, Active Directory, Lotus Domino, NT Domain for decreased administrative overhead)
- Variety of deployment configurations to integrate with existing corporate environments and security policies

### Systems Management Add-on

- Increase device and system security with device backup and restore, theft/loss protection, and ability to enforce corporate policies
- Remotely install and maintain device applications and settings

### File Synchronization Add-on

- Easily distribute corporate documents to mobile devices
- Automatically collect files from mobile devices

### PC/Desktop

- Windows 98/2000/NT/XP PCs

### Other Device Support

- SyncML (contacts and calendar)
- WAP phones (real-time browsing)
- Desktop Web browser
- Push and alerts require SMS-capable device

### Pylon Anywhere Server Platform Requirements

- Windows 2000 Server or Advanced Server
- Compatible with Lotus Domino v5 and v6, Microsoft Exchange 5.5 and 2000

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