

TrustGate300R Series

Getting Started – edition 3

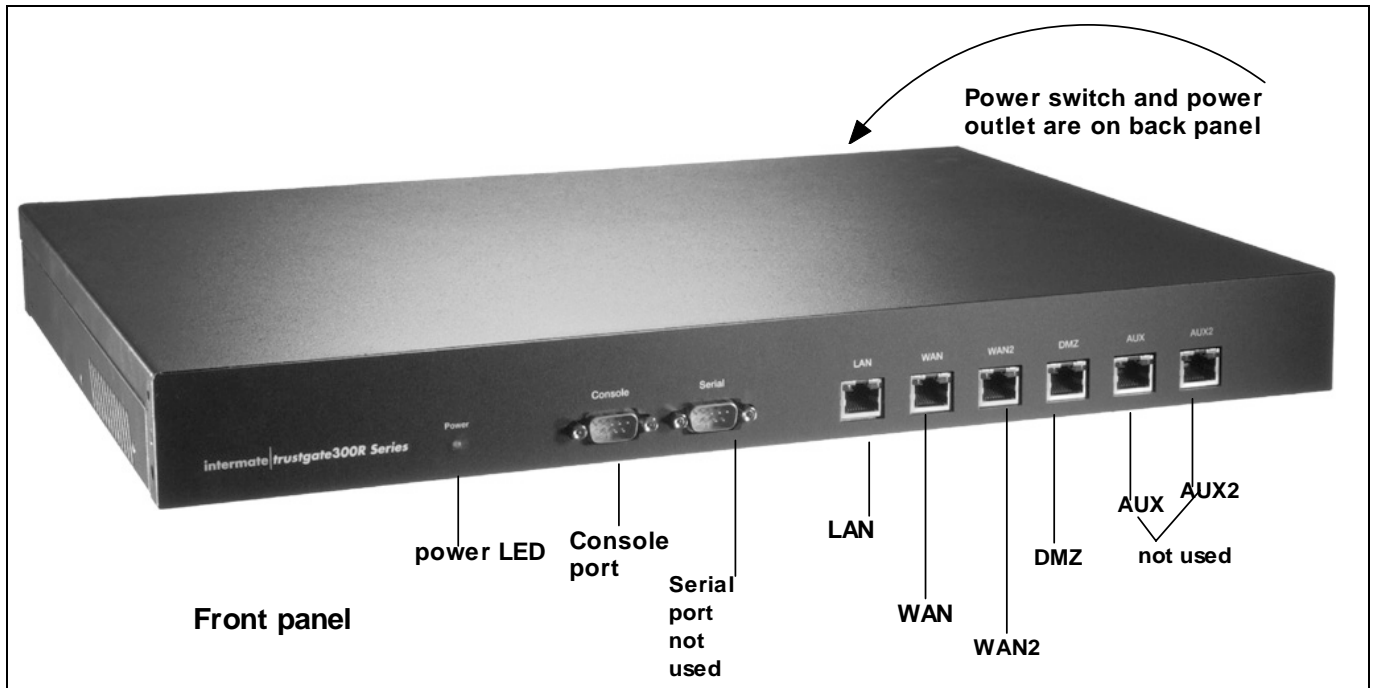


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1 Package contents – please take note of the MAC address

The package includes the TrustGate firewall/VPN appliance, a Danish power cord and a European power cord, angle brackets and screws, and the TrustGate Documentation and utilities CD. The MAC address of the LAN interface is shown both on a label on the packaging and on a label on the hardware cabinet.

2 System requirements

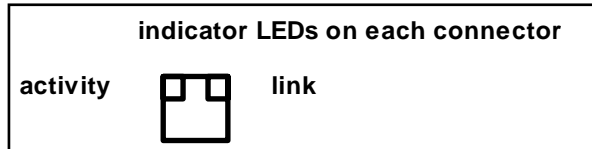
- You must be able to set your PC and the LAN interface of the appliance on the same physical network.
- You need one or more ethernet drop-cables (not included). If you want to connect the PC and the appliance directly, you need a cross-over cable (not included).
- The angle brackets and screws are for fastening the appliance to a 19-inch rack. In order to use the screws, you need a Phillips screw driver.
- For configuring the appliance, you need a browser. Java Script must be enabled and the browser must be able to handle frames.
- For reading PDF files, you need Adobe (Acrobat) Reader, minimum version 5.

Please turn the page.

3 Hardware installation

1. Connect the appliance's LAN interface on front panel to the network - or to the PC. If you connect the LAN interface directly to the PC with a cross-over cable, remember to turn the PC off first.
2. Connect the appliance's power cord to the main and turn the appliance (and the PC) on.
Note: If you keep the power switched on, the appliance will automatically start again after a power outage.
3. Reboot time is approximately 1 minute. Check the link LED on LAN to see if you are actually connected

Figure 1 Schematic of a network connector



Left LED shows network activity (green).
Right LED shows **link status** and speed
(yellow = 100 Mbit; off = 10 Mbit).

4 Initial contact

The **user name** is **admin**; the **initial password** is **admin**.

4.1 The TrustGate Launcher (V2.0)

Insert the TrustGate CD in your PC. Choose the TrustGate Launcher Page and start the Launcher. If there is more than one device displayed, select one (using the MAC address).

Use the Launcher to configure the IP address and subnet mask for the LAN interface. If you like, you can also configure any or all of the following:

- DNS on LAN and DHCP on LAN (in advanced options from screen 2).
- Password: use advanced options from screen 2 to change it from the default (admin).
- WAN interface. If you use the PPPoE mode or the DHCP mode, it is best to connect the WAN interface to the Internet before configuring the WAN interface. You cannot configure WAN2 with the Launcher.
- GateManager requires a minimum TrustGate firmware level of 6.0/4043. The recommended minimum level 6.0a/4044. GateManager web-site: <http://www.gatemanager.dk/>.

When you are finished, you can log on to the appliance for additional configuration.

4.2 Other methods than the TrustGate Launcher

You can, of course, use other methods to establish contact. The **initial IP address** of the LAN interface is **10.0.0.1**.

5 Explore the documentation and other materials on the CD – or on the web

Documents on the CD are either Word files or PDF files. PDF files are fully bookmarked and searchable on line. The "Info-Form for the TrustGate Launcher Launcher" and the "Launcher Screen Shots & Tips" document are in Word format. These two files includes materials you can use for supporting the untrained user to start TrustGate configuration with the TrustGate Launcher. You don't even have to open the package before giving it to the remote user.

Visit <http://www.intermate.com/trustgate>, where all documentation is published. You can freely download documentation updates, release notes, white papers, technical notes, additional supplementary information and updates of the TrustGate Launcher. There is also a Questions & Answers section in the general Support section of the website.

Your contract may include the right to download software updates. If you do not have a current Firmware Maintenance Service agreement (FMS), it is illegal to install a software update. Contact your point of purchase if you need to arrange an FMS upgrade extension.

6 Notices

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Emission Notices and Agency Compliance:

EMI/EMC: All interfaces intended for external connections are protected against emissions.

EU: CE Marking EN 55022 Class A, CE Marking EN55024

USA: FCC Part 15 Class A